



Dr. Patricia Wong

1910-8171 Ackroyd Rd. | Richmond, BC | V6X 3K1

Notice of Practice Closure

Dear Patients:

It is with mixed emotions and after much consideration that I have decided to close my practice. It has been my privilege to assist you with your healthcare needs. The last day for seeing patients will be **July 1, 2024**.

Finding a New Doctor

I recognize that finding a new physician may be stressful, but I encourage you to be proactive in your healthcare management during this time. I have provided some suggestions below on how you can find a new doctor:

1. Ask family and friends if they can try to get you in with their doctor.
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. Visit <https://www.healthlinkbc.ca/> or call 8-1-1 (7-1-1 for hearing impaired)
4. Contact **RSRS** (see below). They often are aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room

Your Medical Record - IMPORTANT

I am required by the College of Physicians & Surgeons to store all original patient records for a period before they can be destroyed. *Your medical record does not automatically follow you when you leave a medical practice, unless you arrange for it.* I have selected **RSRS**, a physician-managed company to safely and securely store all patient records from my practice and to assist you in **obtaining a certified and searchable copy of your medical file for yourself and/or your new physician**. They will also explain how to keep your record up-to-date and how to provide it to your next doctor.

I encourage each of you to arrange for the transfer of your record as it is a particularly important file for your continued care and should be accessible at all times, especially in the absence of a new doctor. I have included an infographic illustrating 10 reasons why the record is so important. While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today at:

www.recordsolutions.ca/DrPatriciaWong

Tel: 1-888-563-3732

Fax: 1-877-398-5932

Email: info@rsrs.com

I would like to take this opportunity to thank you for allowing me to be a partner in your medical care and wish you all the best in the future.

Sincerely,

Dr. Patricia Wong

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of British Columbia and the relevant privacy regulations.



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有关本诊所停止执业的通知

亲爱的患者，

经过慎重考虑，我决定在2024年7月1日后关闭本诊所(不再接诊患者)。我为之前能做您的家庭医生并为您提供医疗卫生服务而感到荣幸。

重新寻找家庭医生:

我理解并意识到重新寻找家庭医生可能会有压力，但我还是鼓励您在重新寻找家庭医生期间积极主动地做好自己身体的保健管理工作。下面我将就如何重新寻找家庭医生为您提供一些建议：

1. 请您的家人或朋友询问他们的家庭医生是否可以收您为新病人。
2. 咨询您家附近药店的药剂师，他们可能会知道您所在地区的家庭医生的信息。
3. 到以下网址：<https://www.healthlinkbc.ca> 查找家庭医生的信息，或致电811（听力障碍患者可致电711）。
4. 联系“RSRS”公司（见下文），他们通常知道有哪些医生会接收新病人。

紧记：在您没有找到新的家庭医生期间，如果您有急症，请前往最近的急诊室就诊。

重要事项-您的医疗记录:

您在本诊所诊治的医疗记录是不会自动跟随您转到下一任家庭医生的，除非您要求并向“RSRS”公司提出申请。根据当地医疗卫生机构的规定，要求所有病历原件必须保存一定时间后才允许销毁。本诊所诊治的患者的医疗记录，将被送到一家由医生管理的“RSRS”公司保存。该公司将安全可靠地保存您在我诊所诊治的所有病历，并将为您以及您的下一位家庭医生提供一份经过认证，可搜索及随时查阅的病历副本，他们还将解释如何使您的医疗记录持续更新，以及如何将其提供给您的下一位医生。这对您后续的医疗诊治，特别是在您还未找到新的家庭医生前是尤其重要的。虽然医疗记录的复印和移交需要付费，但费用并不高，所以我建议您保存一份自己的病历副本以便随时查阅。

本诊所将不做任何与患者之间的病历移交，请您尽快通过以下方式联系“RSRS”公司协商安排病历移交事宜，不要拖延：

www.recordsolutions.ca/DrPatriciaWong

电话：1-888-563-3732

传真：1-877-398-5932

电子邮件：info@rsrs.com

我也借此机会感谢您选择我做为您的家庭医生。祝您未来一切顺利！

家庭医生：

Patricia Wong