

Dear valued patients,

November 24, 2020

It is with regret and after much consideration that I have decided that I will be closing my medical practice. My endeavour over the past two years has been to meet your needs and my highest hope always to achieve the best medical care together. I have enjoyed the opportunity to be your family doctor. My last day for seeing patients will be **February 19, 2021**.

Finding a New Family Doctor

Unfortunately, I have been unable to find a replacement physician for you but will update you of any change before closure. In the meantime, it is advisable that you try to find a new physician on your own. Changing physicians may be stressful. The information below may be of aid:

1. Ask family and friends to ask their doctors if they would take you in.
2. Contact "Health Care Connect" at 1-800-445-1822.
3. Contact RSRS (see below). They often are aware of physicians accepting new patients.
4. Go to the nearby walk-in clinics (one being in the pharmacy on 150 Wynford Dr.)

If you have an urgent medical matter in the absence of a doctor, you should proceed to the nearest emergency room. Please ensure you see me 2 to 4 weeks before closing date to prescribe medication to last you for 6 to 8 months.

Your Medical Record

I am required by the College of Physicians & Surgeons to store all original patient records for a period before they can be destroyed. I've selected **RSRS**, a physician-managed company to safely and securely store all patient records from my practice. RSRS will also assist you in **obtaining a certified copy for yourself, which I strongly recommend**.

Your medical record is a very important file for your continued care and should be accessible at all times, even (and especially) in the absence of a new doctor. While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today. Please proceed on the web to:

www.recordsolutions.ca/DrPetconi

or call RSRS at

1-888-563-3732, Ext. 1

Once again, I have enjoyed working with you to assist with your health care needs and wish you well and good health into the future.

Sincerely, Anca Petconi MD



*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.