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Dear Patient:

January 2021

It is with regret that I must inform you that after forty years **I will be closing my medical practice effective July 31, 2021 due to retirement. I have appreciated your trust in me to provide your medical care over the past years.**

To date I have been unsuccessful in my search for a physician to replace me at my current practice location. None of the other physicians in the Family Health Clinic, unfortunately, are able to accept new patients. There are, however, physicians and medical practices in the area accepting patients. The purpose of this letter is to give you as much notice as possible so that you can make arrangements for continuity of care on my retirement. As some of you have moved over the years this may be an opportunity to locate a family practice nearer to your geographic address.

There are several resources available to assist you in locating a primary care physician to assume your care:

- the Calgary Primary Care Network (PCN) group maintains an updated list of family physicians accepting new patients (albertafindadoctor.ca), searchable by home address, postal code or community.
- the College of Physicians and Surgeons of Alberta (CPSA) web site (cpsa.ca) maintains an updated list of family physicians accepting new patients, searchable by postal code.
- Health Link (1-866-408-5465) maintains a list of family physicians accepting new patients.

I am required by the College of Physicians & Surgeons (CPSA) to store all original patient records for a ten-year period before they can be destroyed. I've selected **RSRS***, a physician-managed company to safely and securely store all patient records from my practice. From this point on RSRS will facilitate the transfer of your medical records to a new physician and/or assist you in obtaining a certified copy for yourself.

Your authorization is required by CPSA, in the event you wish to have a copy of your medical record transferred to another physician or retain a copy for yourself. As with all record collation and transfer there will be an administrative fee associated with this service, but it is not prohibitive. In either case, you should contact RSRS in one of the following ways:

www.recordsolutions.ca/DrPivnick

or call RSRS at

1-888-563-3732, Ext. 1

or fax RSRS at: 1-877-398-5932

Be aware that as of the date of closure of my medical office I will not be able to renew prescriptions. As of that date, I will also not be receiving or reviewing lab test results or consultations or diagnostic testing. You should follow-up with your new physician regarding these results after the date of my office closure.

Thank you for the opportunity to be a partner in your medical care and I extend my best wishes to you.

Sincerely,

Dr. Jeff Pivnick

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Alberta and the relevant privacy regulations.