

Dr. Donald Pugsley

Medical Services Inc.

316 Willow Street, Suite 210
Truro, NS, B2N 5A4, Canada

October 2018

Dear Friends,

I am writing to advise you that, after much thought, I have decided to retire. I began my practice in Hilden 37 years ago. My last day in General Practice will be **14 December, 2018**. I want to emphasize how deeply honoured I have been to serve as your family doctor and to be entrusted with your care.

This decision has not been easy. This is a difficult time in health care in Nova Scotia and particularly for Family Medicine in Truro. As you are aware, several other Truro community physicians have announced their decision to retire this year. Most have not been able to find a replacement physician.

I have been looking for more than a year for a physician prepared to join this practice and share care with me. Despite speaking with several excellent physicians, I have not been able to secure a replacement - yet. My efforts on your behalf will continue, but the recruitment environment is challenging.

I urge you to register with the Provinces Physician wait list by calling 811 or on the internet at <https://needafamilypractice.nshealth.ca/FPSearchReasons/create>.

After December, as things currently stand, care can be obtained at a walk-in clinic or the CEHHC Emergency room. If I can find a replacement physician I will advise you immediately.

Your original medical record must be securely stored for at least 10 years (longer if you are younger than 18) before it can be shredded. I have arranged with **RSRS Inc.**, a physician-managed facility, to safely store all records from my practice and assist you in obtaining a certified copy. I strongly urge you to obtain a copy as soon as possible. It is important that you can access this information whenever it is needed.

Please go online to
www.recordsolutions.ca/DrPugsley
or contact RSRS at
1-888-563-3732 Ext. 1
There is a fee for the transfer of medical records

Thank you again for allowing me to be involved in your lives.

Don Pugsley, MD