



Dr. Robert Carter

Gateway Medical Clinic

950-3803 Calgary Trail NW | Edmonton, AB | T6J 5M8

Notice of Practice Closure

Dear Patients:

It is with mixed emotions and after much thought that I have decided to close my general practice. It has been a privilege and an honor serving as your general practitioner. **My last day of patient care will be May 17, 2024.**

Finding a New Doctor

Unfortunately, I have not found a physician to take over my practice. I recognize that finding a new physician to take on your care may be challenging, but I encourage you to be proactive in your healthcare management during this time. I have provided some suggestions below on how you can find a new doctor:

1. Ask family and friends if their doctor may be accepting new patients.
2. Go to <https://search.cpsa.ca/>
3. Go to <https://albertafindadoctor.ca/>
4. Contact "Health Link Alberta" at 1-800-408-5465.
5. Contact **RSRS** (see below). They often are aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

The College of Physicians & Surgeons requires that my original patient records be safely stored for a period of time before they can be destroyed. **Your medical record will not follow you to your next doctor unless you make arrangements.** I have selected RSRS, a physician-managed company, to safely and securely store all patient records from my practice and to assist you in obtaining a *certified and searchable copy* for yourself and/or your new physician.

I encourage each of you to obtain a certified copy of your personal medical history. It is an important file for your continued care and should be accessible at all times, *especially in the absence of a new doctor*. I have included an infographic illustrating 10 reasons why the record is so important. While there is a fee for the copy/transfer of medical records, it is not prohibitive. You can make arrangements for your medical record by contacting RSRS at:

www.recordsolutions.ca/DrRCarter

Tel: 1-888-563-3732

Fax: 1-877-398-5932

Email: info@rsrs.com

Thank you for your kindness and support over these many years. I wish you well and good health for the future.

Sincerely,

Dr. Robert Carter

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Alberta and the relevant privacy regulations.