



Dr. Rajvir Dhillon

208-3625 Shaganappi Trail NW | Calgary, AB | T3A 0E2

Notice of Practice Closure

Dear patients:

It is with regret that I must inform you that Family Health Clinic will be closing on **November 17, 2023**. With the unexpected loss of our partner Dr. Dan Johns and a general shortage of physicians, it is impossible to sustain this clinic. This means I will also be closing my family practice and focusing on other areas of medicine at this late stage of my career. It has been a pleasure and an honour to assist in your health care over these past years.

Finding a New Doctor

As I am sure you are aware it is nearly impossible for retiring family physicians to find new physicians who are interested in taking on a practice. While switching to the care of a new physician may be challenging, there are still good doctors and clinics in Calgary taking on new patients. I have provided the resources below to assist you in locating a new primary care physician:

1. Ask family and friends if their doctor might be able to accept you as a patient.
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. The Calgary Primary Care Network (PCN) group maintains an updated list of family physicians accepting new patients ([Primary Care Networks | Alberta Find a Doctor \(albertapcns.ca\)](http://PrimaryCareNetworks.ca)), searchable by home address, postal code or community.
4. The College of Physicians and Surgeons of Alberta (CPSA) website (cpsa.ca) maintains an updated list of family physicians accepting new patients, searchable by postal code.
5. Health Link (1-866-408-5465) maintains a list of family physicians accepting new patients.

Note: After November 17, 2023 I will not be able to renew prescriptions, receive or review lab tests, consultations, or diagnostic testing results. Please follow up with your new physician regarding these results. Please begin your search for a new physician immediately to ensure continuity of your care. *If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.*

Your Medical Record

The College of Physicians & Surgeons requires that all my original patient records be safely stored for a period of time before they can be destroyed. **Your medical record does not automatically follow you without instruction from you.** I have selected RSRS, a physician-managed company, to safely and securely store all patient records from my practice and to assist you in obtaining a *certified copy* for yourself and/or your new physician.

I strongly encourage each of you to obtain a certified copy of your personal medical record. It is an important file for your continued care and should be accessible at all times, especially in the absence of a new doctor. I have included an infographic illustrating 10 reasons why the record is so important. While there is a fee for the copy/transfer of medical records, it is not prohibitive. You can make arrangements for your medical record by contacting RSRS at:

www.recordsolutions.ca/DrRDhillon

Tel: 1-888-563-3732

Fax: 1-877-398-5932

Email: info@rsrs.com

Over the last number of years, you have allowed me the opportunity of being a partner in your medical care and to witness so many of your life experiences, both happy and sad. It has truly been a privilege. I extend my best wishes to you for the future.

I will be happy to see you any time prior to November 17th for planning, prescriptions, and even just to say goodbye.

Sincerely,

Dr. Raj Dhillon

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Alberta and the relevant privacy regulations.