



Dr. Richard P. Lam BSc MSc MD CCFP

#219, 328 Centre Street S. E. | Calgary, AB | T2G 4X6

2026-02-01

Important Update Re: My Practice Closure

Dear Patients:

As an update to my previous notice of practice closure, most of you are aware that I retired from my family practice as of **January 1, 2025**. It has been my pleasure and privilege to have been a part of your health care team.

Finding a New Doctor

For those of you who have still not found a new family doctor, please refer to the suggestions below to assist in your search:

1. Ask family and friends if they can try and get you in with their doctor.
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. Go to <https://search.cpsa.ca/>
4. Go to <https://albertafindadoctor.ca/>
5. Contact "Health Link Alberta" at 1-800-408-5465.
6. Contact **RSRS** (see below). They often are aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

I am required by the College of Physicians and Surgeons of Alberta to store all original patient records for a period before they can be destroyed. I have selected RSRS, a physician-managed company, to safely and securely store all patient records from my practice, and to assist you in obtaining a certified and searchable copy for yourself and/or your new physician. *Your medical record does not automatically follow you when you leave a medical practice, unless you arrange for it.*

Please contact RSRS for help with next steps in your care and your medical record. RSRS might also reach out to you to ensure that this notification has been properly received and to assist you further. Please contact RSRS at:

www.recordsolutions.ca/DrRPLam

Tel: 1-888-563-3732

Email: info@rsrs.com

Fax: 1-877-398-5932

(Please note: The medical record transfers will be handled only by RSRS. There is a fee for the copy/transfer of your medical record in accordance with guidelines.)

I wish everyone good health going forward and wish you all the best.

Sincerely,

Dr. Richard P. Lam MD CCFP

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Alberta and the relevant privacy regulations.