



Dr. Roger Tremblay

820 McConnell Ave., Suite 216 | Cornwall, ON | K6H 4M4

Notice of Practice Closure / Avis de fermeture

Chers patients,

Comme vous le savez peut-être déjà, j'ai le regret de vous informer que je cesserai de pratiquer comme médecin de famille à Cornwall à compter du 19 décembre 2024.

Je vous remercie grandement de m'avoir fait confiance durant toutes ces années et c'est avec honneur que je pense avoir pu vous aider depuis 1995 pour vos divers besoins médicaux.

A ce jour, je n'ai malheureusement pas trouvé de médecin remplaçant et j'espère que la situation pourra se corriger dans un avenir rapproché.

Sachez qu'il m'a fait un immense plaisir de vous connaître et d'être votre médecin de famille. Je vous souhaite la meilleure des chances pour la suite de votre parcours.

Sincèrement et chaleureusement,

Roger Tremblay

Informations supplémentaires suivent en anglais (dossier médical);

Dear Patients,

As you may already know, it is with mixed emotions that I am announcing the closing of my General Practice in Cornwall. My last day seeing patients will be **December 19, 2024**.

It has been a privilege and an honour to have helped you with your medical needs over these past years.

I would like to thank you for your trust and patience, sharing your concerns in various medical circumstances for you or your close siblings, It will be filling my souvenirs of the last three decades in Cornwall.

It has been a real pleasure to have you in my Family Practice.

At this time, I still don't have a replacing physician and hope that this situation will soon improve for the benefit of us all.

All the best and good health to you.

Sincerely with warm regards,

Roger Tremblay

Finding a New Doctor

I recognize that finding a new physician is challenging. I encourage you to be proactive in your healthcare management during this time. Your medical record is important (see below). Here are some suggestions to assist you for ongoing care:

1. Ask family and friends if they can try to get you in with their doctor.
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. Call "Health care Connect", dial **811** on your phone or at **1-800-445-1822** or register online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>
4. Be in contact with **RSRS***. They often have access to additional resources which we don't have.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.



Dr. Roger Tremblay

820 McConnell Ave., Suite 216 | Cornwall, ON | K6H 4M4

Your Medical Record

I am required by the College of Physicians and Surgeons to store all original patient records for a period before they can be destroyed. *Your medical record does not automatically follow you when you leave a medical practice, unless you arrange for it.* I have selected **RSRS**, a physician-managed company, to safely and securely store all patient records from my practice.

RSRS will also assist you in obtaining a certified and searchable copy of your medical file for yourself and/or your new physician.

I encourage you to obtain a certified copy of your personal medical history. It is a very important file for your continued care and should be accessible at all times, *especially in the absence of a new doctor.*

RSRS will likely be in contact with you over the coming weeks to share additional information about my closure, prescription refills, management of late test results and the medical record.

You can also contact them directly at:

www.recordsolutions.ca/DrRTremblay

Tel: 1-888-563-3732

Fax: 1-877-398-5932

Email: info@rsrs.com

(Please note that with the exception of emergencies, RSRS will only be receiving the paper medical records after the closing of my practice. Regardless, it is still important that you complete all necessary paperwork as soon as possible to prevent any further delays. There is a fee for the copy/transfer of your medical record but it is not prohibitive.)

Merci encore, Thanks again,

Dr. Roger Tremblay

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.