



Dr. Ronald Vender
Dr. Stephanie Nantes

25 Charlton Ave East Suite 701 | Hamilton, ON | L8N 1Y2

Notice of Dermatology Clinic Closure

Dear Patients,

After much consideration and with mixed emotions, I wish to share that I will be closing my dermatology practice after 35 years, as I will be relocating out of the province. My final day seeing patients will be **March 24, 2026**.

Dr. Stephanie Nantes, who is currently on maternity leave, will also be closing her dermatology practice on March 24, 2026. While she intends to return to dermatology practice at some date in the future, there are no specific details available at this time. Patients requiring ongoing dermatologic care are therefore advised to pursue a referral to another provider. (see below).

Finding a New Dermatologist

There will not be another physician assuming our practice. Your **family doctor** can refer you directly to any of the dermatologists listed below, **if they so choose**, should you wish to continue specialized dermatologic care:

- **Dr. Bhavik Mistry** (Burlington) — specializes in **skin cancer**
- **Dr. Tiffany Chen** and **Dr. Daniel Wong** (Burlington) — specialize in **psoriasis**

If you experience an **urgent medical concern** and do not have a physician available, please proceed to your nearest **emergency department** for assistance.

Your Medical Record

I am required by the College of Physicians & Surgeons to store all original patient records for a period of time before they can be destroyed whether you were seen by me and/or Dr Nantes. I've selected **RSRS**, a physician-managed company to safely and securely store all patient records from my practice. RSRS will also assist you in obtaining a *certified and searchable copy* of your record for yourself and/or a new physician. It's best to ensure that you have access to your information at all times.

Please contact RSRS for assistance with the next steps in your healthcare journey and to make arrangements for your record. Contact RSRS at:

www.recordsolutions.ca/DrRVender

Tel: 1-888-563-3732 Fax: 1-877-398-5932 Email: info@rsrs.com

(Please note: RSRS may also be contacting you directly to ensure that you have been properly notified with the most recent updates. My office will not be facilitating record transfers. This will only be handled by RSRS. The fee for the copy/transfer of your medical record is in accordance with guidelines and is not prohibitive.)

It has been an honour and privilege to be part of your care and to have earned your trust over the years. Both Dr. Nantes and I are deeply grateful for the many meaningful relationships built throughout the years. We wish you well for the future.

Sincerely,

Dr. Ronald Vender

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.