



Dr. Noel Rosen

305 Finch Ave. West Suite 210 | North York, ON | M2R 1N2

Notice of Practice Closure / Transition

Dear Patients,

This may truly be one of the most difficult letters I have ever had to write. After careful consideration, it is with profound sadness that I must inform you that the time has come for me to **retire from my family practice as of December 31, 2024**. It has been an honour and a privilege to have provided primary care for so many patients over the past 55 years, at the same location. Watching the babies I delivered so many years ago grow up and have babies of their own, some even becoming grandparents, has been so very rewarding for me.

One of my biggest fears was to “orphan” my patients, as so many retiring doctors have been forced to do. I realize how difficult, if not impossible, it has become to find a family doctor in Ontario. However I am very pleased to inform you that the newest member of our Bathurst Family Health Organization (FHO), Dr. Keivan Radkhah, an experienced family doctor, has recently relocated from Saskatchewan, and has thankfully agreed to assume the care of all of my patients as of January 1, 2025. Dr. Radkhah is a most pleasant, highly knowledgeable physician.

I will continue to be available in the office until December 31, 2024. If you have had any tests which require follow up after January 1, 2025, please contact Dr. Radkhah’s office. If you have been notified in the past of any test, such as a blood test, ultrasound, CT, MRI, etc., which needed to be repeated within a certain time frame, please notify Dr. Radkhah after January 1.

Your Medical Record

Your medical record in my practice currently exists entirely in paper. Dr. Radkhah will be running a fully digitized practice and will be using an Electronic Medical Records (EMR) system. **In order to enter Dr. Radkhah’s practice, you will need to enroll and have your paper record scanned and converted to digital (see below).** I would encourage you to sign up with Dr. Radkhah as soon as possible and to arrange for your medical record transfer as well. These arrangements should be made immediately, so that starting January 1, all the administrative work will have been completed for your start with Dr. Radkhah.

Whether you enroll with Dr. Radkhah or another family doctor of your choosing, be sure to bring with you all your medications and a list of your major past and present health problems.

To join Dr. Radkhah’s practice beginning in January 2025, please do the following:

1. Complete the enclosed **Ministry of Health Patient Enrolment Form** included in this package or available online at www.recordsolutions.ca/DrRosen. If you choose to complete the form enclosed, please send to RSRS along with your Authorization for Release Form. **Please complete one form for EACH patient who is 16 years old or older.** Additional enrolment forms can be obtained online at the above website, or by calling 1-888-563-3732 (where you can also make arrangements for your medical record).
2. Complete the **Authorization for Release of Medical Records form** also found at www.recordsolutions.ca/DrRosen OR contact RSRS at 1-888-563-3732 to make the arrangement for record copy and transfer by phone.



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Completed forms can be sent:

by scan-to-email to: medicalrecords@rsrs.com

by fax to: 1-877-398-5932

or by mail to: Dr. Rosen c/o RSRS, 111 St. Regis Cres. South, Toronto, ON M3J 1Y6

(Please note that with the exception of emergencies, RSRS will only be receiving the paper medical records after the closing of my practice. It is possible that your scanned record may not be available in time for your first appointment with your new physician. Please speak to RSRS with respect to their suggestions for handling this scenario. Regardless, it is still important that you complete all necessary paperwork as soon as possible to prevent any further delays.)

In closing, both Sue and I wish you all the best of good health and happiness in the future.

Sincerely yours,

Dr. Noel Rosen

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.