

Dear Patients,

I regret to inform you that I have made the decision to close my practice at the Etobicoke Medical Centre. **My last day of patient care is June 30, 2025.** For personal reasons, I am leaving family medicine to pursue other career opportunities. It has been a pleasure taking care of you during my brief tenure at the Etobicoke Medical Centre and I wish you the best of luck in your health and wellbeing. I will continue to book and see patients until June 30th 2025 and I will review all lab and diagnostic reports until July 31st 2025.

Finding a New Doctor

I am currently in search of a physician to take over the practice. In the event that I am unable to find a new physician by July 1st, 2025, you will need to find a new primary care provider as your access to the clinic and its services will end. I recognize that finding a new physician is challenging. I have listed some resources below that may assist you in finding a family physician yourself. Additionally, you may inquire into whether any of the other physicians at the Etobicoke Medical Center are accepting patients. In the event that I do find a physician to take over the practice, you will be notified immediately.

Your Medical Record

I am required by the College of Physicians and Surgeons of Ontario to store all original patient records for a period before they can be destroyed. I have selected RSRS, a physician-managed company, to safely and securely store all patient records from my practice, and to assist you in obtaining a certified and searchable copy for yourself and/or your new physician. *Your medical record does not automatically follow you when you leave a medical practice, unless you arrange for it.*

I encourage you to obtain a certified copy of your personal medical history. It is a very important file for your continued care and should be accessible at all times, *especially in the absence of a new doctor.*

www.recordsolutions.ca/DrSDhindsa

Tel: 1-888-563-3732

Fax: 1-877-398-5932

[Email: info@rsrs.com](mailto:info@rsrs.com)

(Please note: You can arrange for a copy of your medical record immediately, however unless it's an emergency, the actual delivery of your requested medical record will take place only after my practice closes. There is a fee for the copy/transfer of your medical record in accordance with guidelines.)

Sincerely,

Dr. Shaan Dhindsa

Finding a New Family Physician

Health Care Connect

You can call Health Care Connect at 1-800-445-1822 or use their website at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>. Health Care Connect is a program that helps match patients that do not have a health care provider to family physicians or nurse practitioners.

Health811

Call 811 or use the online search tool for health services on the Health811 website: <https://health811.ontario.ca/static/guest/home>.

Community Health Centres

You can also search for local community health centres that may be taking new patients. You can find a list of community health centres here: <https://www.ontario.ca/page/community-health-centres#section-1>. Keep in mind that health centres will only take you on if you live in their area.

Note: If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.