



Dr. Sonja Kustka

3910 Bathurst Street | North York, ON | M3H 5Z3

Notice of Practice Closure

Dear Patients:

It is with a heavy heart and incredible sadness that I have made the very difficult decision to close my medical practice.

The last four years have been filled with much stress, loss and grief as well as disrespect from the CPSO. But, they have also been filled with much love and incredible support from you, my patients. For this, I am truly grateful.

Given the current CPSO regime, the abuse of power by the CPSO to invade privacy, and the failure or refusal of the Courts to intervene, it has become impossible for me to uphold my Hippocratic Oath. Since I cannot practice medicine in accordance with my Hippocratic Oath, I have made the decision to close my medical practice.

After taking much time to review, discuss and contemplate my next actions, and hearing from colleagues and my lawyer the slim chance of a decision in my favour at the Divisional Court, and the likelihood that the CPSO will continue to challenge me in order to send a message to other doctors about compliance/obedience, I have made this very difficult decision.

It has been a privilege and an honour to have helped you with your medical needs for over 40 years. We are living in very challenging but also transformative times...and I trust that in the future, medicine will again be a healing art and that first 'do no harm' will be its mandate.

Continuity of Care

I recognize that finding a new physician is challenging which is why I'm so happy that **Dr. Nick Dortaj** has agreed to take on those of my patients who wish to enroll with his practice. Dr. Dortaj has 2 locations that you can call to book an appointment:

MAIN OFFICE: 306-1017 Wilson Ave: 647-943-2530

103-333 Wilson Ave: 416-631-9888

Your medical record in my practice currently exists entirely in paper. Dr. Dortaj will be running a fully digitized practice and will be using an Electronic Medical Records System (EMR). **In order to enter Dr. Dortaj's practice you will need to have your paper record scanned and converted to digital.** In this way, Dr. Dortaj will have easy and immediate access to all of your vital medical information including current and past tests, investigations, consultation letters and reports. (Note: Dr. Dortaj does not prescribe narcotics or benzodiazepines. If this is a requirement for you, you will need to find another family doctor.)

If you choose not to transition to Dr. Dortaj, below are some suggestions for finding ongoing care

1. Ask family and friends if they can try and get you in with their doctor.
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. Call "Health Care Connect" at 1-800-445-1822 or online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>
4. Contact Appletree Medical Group as they have various locations and can see you virtually or in person: <https://appletreemedicalgroup.com/>

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

I am required by the College of Physicians and Surgeons of Ontario to store all original patient records for a period before they can be destroyed. I have selected RSRS, a physician-managed company, to safely and securely store all patient records from my practice, and to assist you in obtaining a certified and searchable copy for yourself and/or your new physician (ie. Dr. Dortaj). Here's how to make arrangements...

www.recordsolutions.ca/DrSKustka

Tel: 1-888-563-3732

Fax: 1-877-398-5932

Email: info@rsrs.com



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Your record is a very important file for safe continuity of care and should be accessible by you at all times, *especially in the absence of a new doctor. Your medical record **does not** automatically follow you to your next doctor, unless you arrange it.* I have included an infographic illustrating 10 reasons why getting your record is so valuable.

Please contact RSRS at your first opportunity for help with next steps in your care and for your medical record following my closure. It's possible that they may contact you as well, to ensure that all of my active patients have been properly notified.

(Please note: My office will not be facilitating record transfers. This will only be handled by RSRS. There is a fee for the copy/transfer of your medical record in accordance with guidelines, but the fee is not prohibitive.)

I hope you understand my decision. I thank you all for your support over the years.

Sincerely, and blessing you all with vibrant health,

Sonja Kustka, MD

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.