



Dr. Olena Shershen
80 Catherine Street | Trenton, ON | K8V 6N8
Notice of Practice Closure

Dear Patients:

This is a second and final reminder of my upcoming practice closure on **June 30th, 2021**. This is a follow-up of the initial notice of practice closure sent on March 30, 2021.

Finding a New Doctor

As you may know, there exists a shortage of family doctors in Ontario and I have had no success in finding a replacement. Here are a few options to find a new health care provider:

1. Ask friends and family for referrals to their family doctors.
2. Register with Health care Connect at 1-800-445-1822.
3. Proceed to the CPSO website search at <https://doctors.cpso.on.ca/?search=general>
4. Contact **RSRS, Inc.** (see below). They are often made aware of physicians accepting new patients in different communities.

Your Medical Record

I am required by the College of Physicians & Surgeons to store all original patient records for a period before they can be destroyed. I have selected **RSRS**, a physician-managed company to safely and securely store all patient records from my practice and to assist you in **obtaining a certified copy for yourself**.

I strongly recommend that you obtain a copy of your personal medical history from RSRS. This information is important for your continued care and may not be available to you or your next healthcare provider otherwise. (I have included an infographic illustrating 10 reasons why) While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today. Please proceed on the web to:

www.recordsolutions.ca/DrShershen

or call RSRS at

1-888-563-3732, Ext. 1

Your Prescriptions

Please have your pharmacist fax outstanding prescriptions by June 15, 2021. Prescriptions received after this date cannot be assured. No prescriptions will be filled on or after June 30, 2021.

NOTE: When you go for any tests or attend a specialist, please give them the name of your new family doctor and remind them of my retirement. As of July 30, 2021, I will no longer be able to review or be responsible for following up on any of your test results. Please keep this in mind and make appropriate arrangements.

My very best wishes to all of you.

Sincerely

Olena Shershen MD

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.