



## Dr. Robert Steer

14B-900 Oxford St. E | London, ON | N5Y 5A1

# Notice of Practice Closure

Dear Patients:

It is with mixed emotions that I announce my retirement from family practice. After 42 years of practice it is time for me to move onto other endeavours with my family and other interests. **My last day in office will be May 15, 2023.** It has been a privilege to have been part of your lives. I will surely miss each one of you and miss your kindness and encouragement.

### **Finding a New Doctor**

Unfortunately, I have been unsuccessful in recruiting a suitable physician to take over my practice. I recognize that changing physicians may be stressful, but I encourage you to seek continuity of care with the following suggestions to find a new doctor for yourself:

1. Ask members of your family or friends to ask their doctors if they would take you in.
2. Call "Health Care Connect" at 1-800-445-1822 or online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>. I suggest this be done only after my practice is closed.
3. Contact my office for names and contact info of physicians willing to accept new patients.
4. Contact RSRS (see below). They often are aware of physicians accepting new patients.

*If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.*

### **Your Medical Record**

The College of Physicians & Surgeons requires me to store all original patient record(s) for a period before they can be destroyed. I have selected **RSRS**, a physician-managed company, to safely and securely store all patient records from my practice. RSRS will also assist you in **obtaining a certified copy of your medical file for yourself and/or your new physician**. Requests for your records by a new physician's office can be faxed in to RSRS at 1-877-398-5932 or emailed to [info@rsrs.com](mailto:info@rsrs.com)

As a last piece of medical advice, **I encourage each of you to arrange for the transfer of your record as it is a very important file for your continued care and should be accessible at all times**, even (and especially) in the absence of a new doctor. (I have included an infographic illustrating 10 reasons why). While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today at:

**[www.recordsolutions.ca/DrSteer](http://www.recordsolutions.ca/DrSteer)**

**Tel: 1-888-563-3732, Ext. 1**

**Fax: 1-877-398-5932**

**Email: [info@rsrs.com](mailto:info@rsrs.com)**

I have enjoyed working with you to assist you with your health care needs. I wish you well and good health for the future

Warmest regards,

Dr. Robert Steer, M.D. CCFP FCFP

\*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.