

EDRIC SUM MEDICINE PROFESSIONAL CORPORATION

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Dear Patients:

It is with mixed emotions that I announce my retirement as of April 30th, 2021. It has been my privilege and honour to serve you as your family doctor. I will surely miss your kindness and encouragement. My last day of appointments is Thursday, April 29th, 2021. I remain available until then.

Finding a New Doctor:

I, unfortunately, do not have a suitable physician to take over my practice. I recognize that changing physicians may be stressful, but I encourage you to seek continuity of care with the following suggestions to find a new doctor for yourself:

1. You can have your friends and family ask their doctors if they would be willing to take you in.
2. Call **Health Care Connect** at 1-800-445-1822.
3. Contact RSRS, Inc. - see below for contact information (they may know of physicians in the area that are accepting new patients)

If you have an urgent medical matter in the absence of a doctor, you should proceed to the nearest emergency department.

Your Medical Record:

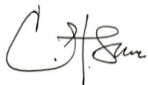
I am required by the College of Physicians and Surgeons of Ontario to retain original patient records for a specified period of time. I have selected RSRS*, a physician-managed company, to safely and securely store all patient records from my practice, and to assist you in obtaining a certified copy.

I encourage you to arrange for the retrieval of your own medical record. It is a very important file for your ongoing care and should be accessible at all times, even (and especially) in the absence of a new doctor. While there is a fee for the copy/transfer of medical records, I have been assured it is not prohibitive. Please note that copies will be made available through RSRS only. Please proceed with making arrangements to obtain your record by contacting RSRS directly at:

www.recordsolutions.ca/DrSum
or call RSRS at
1-888-563-3732, Ext. 1

I have enjoyed working with you in assisting you with your health care needs over the years (and in many cases, over decades and generations!). I wish you the very best for the future.

Warmest Regards,



Edric Sum, M.D.

* RSRS is a physician-managed medical records storage facility that is fully compliant with the guidelines set forth by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.

P.S. On my departure, another family physician (Dr. Israa Rashid) will be occupying our office space and I have been informed that she is accepting new patients. You are welcome to retrieve your record from RSRS and transfer to her practice.