



Timothy R. Tatzel B.Sc., M.D., C.C.F.P., F.C.F.P
Medicine Professional Corporation
60 Albert Street West | Thorold, ON | L2V 2G7

Notice of Practice Closure

Dear Friends:

It is with a heavy heart that I am sending this letter to inform you that I will be retiring from my medical practice at the beginning of July this year (**July 4, 2025**). I have truly enjoyed doing my best to look after your medical needs for the last forty-two years at the Thorold Medical Clinic. Unfortunately, the additional uncompensated or poorly compensated work has become so onerous compared to when I started my medical practice that I no longer have enough time for my growing family. I also have minimal time for any personal enjoyment outside of my medical practice. This change is to allow me more time to enjoy my family and leisure time.

Continuity of Care – Dr. Tobias Kaufmann

I feel truly fortunate that in a time of scarcity of new doctors, **Dr. Tobias Kaufmann** has kindly agreed to take anyone who wishes to change to him as their new family physician. To join Dr. Kaufmann's practice, you can call their office at 905-227-3307. You will be required to bring a copy of your digitized record to Dr. Kaufmann's office as his practice is EMR based. The transfer and digitization of records will be handled by a company called **RSRS** whose details are listed below. You may also choose another physician to take over your care.

Your Medical Record

I am required by the College of Physicians and Surgeons of Ontario to store all original patient records from my practice for several years. I have arranged for **RSRS**, a physician managed facility, to securely store all records from my practice and to respond to all requests for medical record transfers (either to Dr. Kaufmann, to yourself and/or to a doctor of your choosing). Your medical record does not automatically follow you when you leave a medical practice, unless you arrange for it. **As your medical record in my practice currently exists entirely in paper, upon request, RSRS will convert and provide a certified and digitized copy of your record to Dr. Kaufmann or any other new physician or to yourself.**

My office will not facilitate any record transfers. RSRS must be contacted for this. (Note: RSRS may also possibly be in contact with you just to make sure that all my patients have been properly notified.) Enclosed is an infographic illustrating 10 reasons why getting your medical record is so valuable both for you and your new provider.

To start the process of your medical record transfer, please contact RSRS at:

www.recordsolutions.ca/DrTTatzel
Tel: 1-888-563-3732
Fax: 1877-398-5932
Email: info@rsrs.com

(Please note: You can make arrangements for your record immediately. However, unless you're already starting with a new doctor or you have an urgent requirement, the actual delivery of your requested medical record will take place only after my practice closes. My office will not be facilitating record transfers. This will only be handled by RSRS. There is a fee for the copy/transfer of your medical record in accordance with guidelines, but the fee is not prohibitive.)

There were precious few days that the joy of practice was overshadowed by unenjoyable moments. I considered it a privilege to help my patients/friends navigate health issues from the beginning of life to the end of life. This has given me many cherished memories of the time I spent with everyone. From myself, I wish you the best of health in the future.

Sincerely,

Dr. Timothy Tatzel

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.