



Dr. Mark Thorogood
2801 13 Ave SE | Medicine Hat, AB | T1A 3R1

Notice of Practice Closure

Dear Patients:

It is with mixed emotions that I am announcing the closing of my general practice. **My last day of patient care is June 13, 2025.** It has been a privilege and an honour to have helped you with your medical needs over the years.

Where possible, **please complete any outstanding tests before June 13, 2025** so I can advise you on results before I depart. I will still be copied on results for tests that I have ordered beyond this window and will have a process in place to advise of any abnormalities that require follow up. You can contact me at drmarkthorogood@gmail.com for questions regarding referrals or investigation results after my closure.

Finding a New Doctor

Unfortunately, I have not found a physician to take over the practice. I recognize that finding a new physician is challenging. I encourage you to be proactive in your healthcare management during this time. Your medical record is an important piece of this (see below). Here are some suggestions to assist you for ongoing care:

1. Ask family and friends if their doctor may be accepting new patients.
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. Go to <https://search.cpsa.ca/>
4. Go to <https://albertafindadoctor.ca/>
5. Contact "Health Link Alberta" at 1-800-408-5465.
6. Contact **RSRS** (see below). They often are aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

I am required by the College of Physicians and Surgeons to store all original patient records for a period before they can be destroyed. I have selected RSRS, a physician-managed company, to safely and securely store all patient records from my practice.

RSRS will also assist you in obtaining a certified and searchable copy of your medical file for yourself and/or your new physician. While there is a provincial system that carries some of your information, it is not complete, nor is it the same as the record I've accumulated about you. I have included an infographic illustrating 10 reasons why the record is so important and why I encourage you to keep a copy, especially in the absence of a new doctor.

Please contact RSRS at your first opportunity for help with next steps in your care and your medical record following my closure. It's possible that they may contact you as well, to ensure that all of my active patients have been properly notified.

www.recordsolutions.ca/DrThorogood

Tel: 1-888-563-3732

Fax: 1-877-398-5932

Email: info@rsrs.com

(Please note: Arranging for your record can take place immediately by contacting RSRS. However, unless it's an emergency, the actual delivery of your requested medical record will take place only after my practice closes. There is a fee for the copy/transfer of your medical record in accordance with guidelines.)

It has been a pleasure to assist you with your health care needs. I wish all of you the best with good health for the future.

Sincerely,

Dr. Mark Thorogood

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Alberta and the relevant privacy regulations.