



Dr. Elizabeth Whittaker
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Notice of Practice Closure

Dear Patients:

I have made the difficult decision to close my office medical practice August 31, 2021. I want to thank all of you for the privilege of caring for you over the years. I have been very fortunate to have such a wonderful set of patients and you will remain in my thoughts for many years to come.

My last day for seeing patients will be August 13, 2021. Please note that the entire office will permanently close August 31 as my colleagues Dr. Olson and Dr. Hilderman will be relocating. Therefore, If you expect to have test results or consult reports arriving after August 20, it is important that you arrange to have these sent to your new health care provider.

Finding a New Doctor

There are a number of family doctors taking patients in various clinics in Winnipeg. I have the following suggestions for finding a new doctor.

1. Ask family and friends for referrals to their doctors.
2. Family Doctor Finder is a good resource. Register online www.gov.mb.ca/health/familydoctorfinder/ or call 204-786-7111 or 1-866-690-8260.
3. Medigroup Health Centre at 1585 Kenaston has new family physicians starting this summer and they will prioritize patients from my practice for their wait list: 204-410-5200 or mhcwaitlist@medigroup.ca
4. Contact **RSRS, Inc.** (see below). They often know physicians accepting new patients in your community.

In the event of a medical emergency, patients are instructed to go to the nearest hospital emergency room.

Your Medical Record

I am required by the College of Physicians and Surgeons to store all patient records for a period of time before they can be destroyed. I have selected RSRS to safely and securely store all patient records from my practice. They will also assist you in obtaining a *certified copy* for yourself and/or a new doctor.

I encourage you to arrange for the transfer of your record as It is a very important file for your continued care and should be accessible at all times, even (and especially) in the absence of a new doctor. (I have included an infographic illustrating 10 reasons why). While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today. Please proceed on the web to:

www.recordsolutions.ca/DrWhittaker

or call RSRS at

1-888-563-3732, Ext. 1

I sincerely wish all of you the best for the future.

Yours truly,

Elizabeth Whittaker, M.D.

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of British Columbia and the relevant privacy regulations.