



The Estate of **C. Dennis Whitty M.D.**
249 Carlton Street | St. Catharines, ON | L2N 1B6

Notice of Practice Closure

Dear Patients:

It is with sadness that we announce the passing of Dr. Whitty. **The practice is now permanently closed.** Dr. Whitty will be sorely missed by his family, friends, patients, staff and by everyone who knew him.

Finding a New Doctor

For continuity of care purposes, please start looking for a new family physician promptly with the following suggestions:

1. Ask family and friends if they can get you in with their doctor.
2. Call "Health Care Connect" at 1-800-445-1822 or register online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>
3. The Niagara Regional Public Health website lists doctors taking new patients: <https://www.niagararegion.ca/health/find-a-doctor.aspx>
4. Contact RSRS (see below). They often are aware of physicians accepting new patients

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

The estate of Dr. Whitty remains responsible to ensure compliant and secure storage for all original patient records from the practice. We've chosen RSRS*, a physician-managed records facility, to secure all patient records on our behalf. RSRS will also help all patients to obtain certified scanned and searchable copies of their records for continuity of care.

Your medical record is very important for you and for your future care. Please contact RSRS immediately to obtain a copy of your record. This is especially important in the absence of a new doctor, given the current shortage of doctors in the province. We recommend that you obtain and keep a copy immediately, and then make a separate copy for yourself once you find one. While there is a one-time fee for the processing and delivery of your medical record copy, it is not prohibitive.

To obtain a copy of your record, please contact RSRS:

www.recordsolutions.ca/DrWhitty

Phone: 1-888-563-3732, Ext. 1 Fax: 1-877-398-5932
info@rsrs.com

We thank you for your trust throughout the years and for your support at this difficult time. We wish you much health and happiness for the future.

Sincerely,

On behalf of
The Estate of Dr. C. Dennis Whitty

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.