



# Dr. Shintula Wijeyakulasingam

Markham McNicoll Family Care Clinic  
2901 Markham Road Unit 6 | Scarborough, ON | M1X 0B6

## Update to Practice Closure Notice

Dear Patients,

As you are likely already aware, I will be closing my practice at the Markham McNicoll Family Care Clinic. My last day seeing patients will be on **July 31, 2023**.

### **Finding a New Doctor**

I recognize that changing physicians may be stressful, but I encourage you to seek continuity of care with suggestions below:

1. Ask family and friends if they can try to get you in with their doctor.
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. Call "Health care Connect" at 1-800-445-1822 or register online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>
4. Contact **RSRS** (see below). They often are aware of physicians accepting new patients.

*If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.*

### **Your Medical Record**

The College of Physicians & Surgeons requires me to store all original patient records for a period before they can be destroyed. Your medical record does not automatically follow you to your next doctor. I have selected **RSRS**, a physician-managed company to safely and securely store all patient records from my practice. RSRS will also assist you in **obtaining a certified copy for yourself and/or your new physician**. Requests for your records by a new physician's office can be faxed in to RSRS at 1-877-398-5932 or emailed to [info@rsrs.com](mailto:info@rsrs.com)

**I encourage each of you to arrange to obtain a copy of your own medical record, as it is a particularly important file for your continued care and should be accessible at all times, especially in the absence of a new doctor.** I have included an infographic illustrating 10 reasons why the record is so important. While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today at:

**[www.recordsolutions.ca/DrWijeya](http://www.recordsolutions.ca/DrWijeya)**

**Tel: 1-888-563-3732**

**Fax: 1-877-398-5932**

**Email: [info@rsrs.com](mailto:info@rsrs.com)**

I have enjoyed working with you to assist you with your health care needs. I want to wish all of you well and good health for the future.

Sincerely,

Dr. Shintula Wijeyakulasingam

\*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.