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NOTICE OF PRACTICE CLOSURE

October 15, 2019

Dear Patients:

It is with mixed emotions and after much consideration that we have decided to close our family practice. It has been our privilege to assist you with your healthcare since 1988. **Our last day for seeing patients will be Saturday, February 15th, 2020.** From that date forward, we will only be reviewing results from tests ordered before that date.

Finding a New Doctor

We have not found a doctor to take over our practice, despite our best efforts for the last five years. I suggest the following resources to find a new doctor for yourself:

1. Ask family and friends to ask their doctors if they would take you in.
2. Contact "Health Care Connect" at 1-800-445-1822.
3. Contact RSRS (see below). They often are aware of physicians accepting new patients.

(In the event of a medical emergency, patients should go to the nearest Emergency Department.)

Your Medical Record

We are required by the College of Physicians & Surgeons to store all original patient records for a period of time before they can be destroyed. We've selected RSRS, a physician-managed company to safely and securely store all patient records from our practice. They've also been asked to assist you in **obtaining a certified copy of your medical records for yourself and/or your new doctor.**

We encourage all of our patients to arrange for the retrieval of their medical records from our practice. It is a very important file for your continued care and should be accessible at all times, even (and especially) in the absence of a new doctor. We've included an infographic illustrating 10 reasons why.

RSRS will provide your medical records to your new doctor as soon as you find one. If by February 15, 2020 you have not found a new family doctor, RSRS will provide a copy of your medical records to you. Please proceed on the web to:

www.recordsolutions.ca/DrsLoiskandl

or call RSRS at

1-888-563-3732, Ext. 1

(Note: There is a fee for the scan and transfer of your medical record)

Making the decision to leave our practice has not been easy and leaving the practice with so many wonderful patients will be the most difficult part. We have valued the trusted relationships we have developed. We wish you and your families much health and happiness for the future.

Yours truly,

Barb Loiskandl, M.D.

Rainer Loiskandl, M.D.

*RSRS is a physician-managed medical records storage facility. RSRS is fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and all relevant privacy regulations.