



Dr. Teresa Pietrus and Dr. Henryk Pietrus

270-460 Springbank Drive | London, ON | N6J 1A8

Notice of Practice Closure

Dear Patients:

There are times when one must make a difficult decision. After several years of practice in London, we have decided to retire from active Family Practice. Our decision might be a surprise to some of you, but it was made after very careful reflection. **We will be booking no appointments after September 30, 2020.**

Please note that:

1. Effective October 1, 2020 you will no longer have access to the After Hours Clinic run by LDRS Family Health Group. For urgent problems we recommend Urgent Care Center at St. Joseph Hospital.
2. If your appointment with the specialist is scheduled after September 15, 2020- please ask the doctor to NOT send a consultation note to our office, instead ask for a copy of it to be released to you personally to keep for your records.

Finding a New Doctor

We have worked hard to find another doctor to take over our practices but without success. It is advisable that you find a new physician as soon as possible. We recognize that changing physicians may be stressful, but we encourage you to seek continuity of care with the following suggestions to find a new doctor for yourself:

3. Ask family and friends to ask their doctors if they would take you in.
4. Contact "Health Care Connect" at 1-800-445-1822.
5. Contact RSRS (see below). They often are made aware of physicians accepting new patients in the area.

Please proceed to the nearest emergency department for any urgent matter.

Your Medical Record

We are required by the College of Physicians & Surgeons to store all original patient records for a period before they can be destroyed. We've selected **RSRS**, a physician-managed company to safely and securely store all patient records from our practices and to assist you in **obtaining a certified copy for yourself.**

We encourage each of you to arrange for the retrieval of your own medical records from RSRS. It is very important file for your continued care and should be accessible at all times. Please make arrangement to contact RSRS by phone:

1-888-563-3732, Ext. 1

Or visit the following website

www.recordsolutions.ca/DrsPietrus

We regret that we will not be able to continue to serve you. Our years have been filled with many memorable patients. It has been a privilege and pleasure to know you and be able service you in your medical needs along with our dedicated staff.

Best wishes for your health and happiness

Sincerely,

Teresa Pietrus, M.D.

Henryk Pietrus, M.D.

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.