



November 9, 2022

Dear clients and families,

Following up on my email of October 12, 2022, below you will find additional information about the transition of your care following the suspension of services at ISAND on November 30, 2022.

If you have not already, please reach out to one of the providers listed below (or another provider, if you have identified one) to inquire if they will accept transfer of your care. Unfortunately, ISAND cannot select a provider for you.

### Choosing a Provider

Many former ISAND providers have indicated that they may be able to accept you into a new practice or private practice. Should you wish to inquire about working with an ISAND provider in another setting, you may contact the following individuals:

|                                       |                                                                                                  |              |                                |
|---------------------------------------|--------------------------------------------------------------------------------------------------|--------------|--------------------------------|
| Alysha Ceolin                         | <a href="mailto:alysha.diverselearners.org">alysha.diverselearners.org</a>                       | 519-854-1354 | Speech Therapy                 |
| Baby Hawks                            | <a href="mailto:franciasamara@gmail.com">franciasamara@gmail.com</a>                             | 416-803-6272 | Occupational Therapy           |
| Barbara Muskat                        | <a href="mailto:barbara.muskat.socialworker@gmail.com">barbara.muskat.socialworker@gmail.com</a> |              | Social Work                    |
| Cori Stern & Associates               | <a href="mailto:cori@coristern.com">cori@coristern.com</a>                                       | 647-274-2674 | Academic and Behaviour Support |
| Growing Minds                         | <a href="mailto:info@growingminds.ca">info@growingminds.ca</a>                                   |              | Psychology                     |
| Kids Connecting                       | <a href="mailto:stacey@kidsconnecting.ca">stacey@kidsconnecting.ca</a>                           | 647-834-0544 | Behaviour Therapy              |
| Midtown Speech                        | <a href="mailto:sami@midtownspeech.com">sami@midtownspeech.com</a>                               | 416-919-3336 | Speech Therapy                 |
| Oakville Centre for Cognitive Therapy | Dr. Vicki Rombough<br><a href="mailto:vickirombough@gmail.com">vickirombough@gmail.com</a>       | 905-338-1297 | Psychology                     |
| Orly Silberstein                      | <a href="mailto:silberstein.orly@gmail.com">silberstein.orly@gmail.com</a>                       |              | Behaviour Therapy              |
| Progressive Behaviour Solutions       | <a href="mailto:brooke@behaviouralsupports.ca">brooke@behaviouralsupports.ca</a>                 |              | Behaviour Therapy              |

|                           |                                                                                      |  |                   |
|---------------------------|--------------------------------------------------------------------------------------|--|-------------------|
| Sheila Condon, M.A., BCBA | <a href="mailto:behaviour.consultancy@gmail.com">behaviour.consultancy@gmail.com</a> |  | Behaviour Therapy |
|---------------------------|--------------------------------------------------------------------------------------|--|-------------------|

Alternatively, we have identified other providers in the community that may be able to support you:

|                                                        |                                                                                                                                                                              |                                |                            |
|--------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|----------------------------|
| Amy Kirsch                                             |                                                                                                                                                                              | 647-669-1980                   | Parenting / Family Support |
| Breakthrough Autism                                    | <a href="mailto:nancy@breakthroughautism.ca">nancy@breakthroughautism.ca</a>                                                                                                 | 416-901-8479                   | Behaviour Therapy          |
| Connections SLP                                        | <a href="mailto:lanni@connectionsslp.ca">lanni@connectionsslp.ca</a>                                                                                                         | 289-472-5557                   | Speech Therapy             |
| Ellen Yack and Associates<br>Pediatic Therapy Services | <a href="mailto:ellenyack@gmail.com">ellenyack@gmail.com</a>                                                                                                                 | 416-481-2446                   | Occupational Therapy       |
| Hands 2 Feet Padiatric Therapy Services                | <a href="mailto:info@hands2feet.ca">info@hands2feet.ca</a>                                                                                                                   | 647-221-5278                   |                            |
| Kids Therapy Services (Bolton, ON)                     | <a href="mailto:nadianoble@kidstherapyservices.ca">nadianoble@kidstherapyservices.ca</a>                                                                                     | 416-899-7400                   | Occupational Therapy       |
| Lauren Reznick Therapy Services                        | <a href="mailto:hello@laurenreznick.com">hello@laurenreznick.com</a>                                                                                                         | 416-636-5676                   | Occupational Therapy       |
| Maria Rowsell                                          | <a href="mailto:mariarowsellmswrs@gmail.com">mariarowsellmswrs@gmail.com</a>                                                                                                 | 289-274-9608                   | Social Work                |
| Monarch House                                          | <a href="mailto:chelsea.ganam@monarchhouse.ca">chelsea.ganam@monarchhouse.ca</a>                                                                                             |                                | Various Therapies          |
| Playful Strides Therapy Services                       | <a href="mailto:frontdesk@playfulstrides.com">frontdesk@playfulstrides.com</a>                                                                                               | 289-851-2771                   | Occupational Therapy       |
| Redpath Centre                                         | <a href="mailto:kevin.stodart@redpathcentre.ca">kevin.stodart@redpathcentre.ca</a>                                                                                           | 416-920-4999<br>ext. 0169      | Psychology                 |
| Speak Volumes                                          | <a href="mailto:leah@speakvolumestherapy.ca">leah@speakvolumestherapy.ca</a>                                                                                                 |                                | Speech Therapy             |
| Strive Therapy Services                                | <a href="mailto:admin@strivetherapyservices.com">admin@strivetherapyservices.com</a>                                                                                         | 416-704-9549                   | Occupational Therapy       |
| The Autism Centre of Toronto<br>(TACT)                 | <a href="mailto:info@autismtoronto.ca">info@autismtoronto.ca</a>                                                                                                             | 877-460-0937                   | Various Therapies          |
| Under the Umbrella Tree                                | <a href="mailto:info@undertheumbrellatree.com">info@undertheumbrellatree.com</a><br><a href="mailto:nathalie@undertheumbrellatree.com">nathalie@undertheumbrellatree.com</a> | 416-850-0318<br>; 416-850-9980 | Various Therapies          |
| Wonderspeak                                            | <a href="mailto:talk@wonderspeak.com">talk@wonderspeak.com</a>                                                                                                               | 437-335-4478                   | Speech Therapy             |

We will continue to add to this list as more information becomes available. The updated list of providers that we have identified who may be able to take over your care is available online at [www.isand.ca/alternatives](http://www.isand.ca/alternatives).

### **Transferring Your Care**

With your consent, your new provider can reach out directly to ISAND ([info@isand.ca](mailto:info@isand.ca)) or RSRS (1-888-563-3732 extension 1) to request the transfer of your records.

### **Prescription renewals**

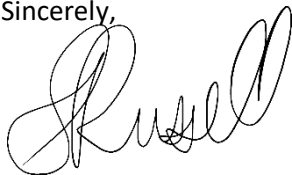
Please reach out to your pharmacist to verify the number of medication repeats you have on file. If you don't have a sufficient number of repeats for your current prescriptions, please ask your pharmacist to request repeats from your ISAND MD prior to November 30, 2022.

### **Accessing Your Health Records**

After November 30, 2022, your health records will be stored in a secure location, in accordance with the health record retention periods applicable in Ontario. You may access your records by contacting RSRS at [www.recordsolutions.ca/ISAND](http://www.recordsolutions.ca/ISAND) or calling 1-888-563-3732 extension 1. Please note that there is a fee associated with the retrieval, copy and transfer of your files, payable to RSRS for this service.

If you have questions or concerns about the transition process or about your health records, you can reach us at [info@isand.ca](mailto:info@isand.ca).

Sincerely,

A handwritten signature in black ink, appearing to read 'Scott Russell', with a stylized, cursive script.

Scott Russell  
Executive Director, ISAND