



Pape Village Medical Centre

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1032A Pape Ave | East York, ON | M4K 3W2

Notice of Practice Closure

Dear Patients:

It is with mixed emotions and after much thought that we at the Pape Village Medical Centre are announcing **the closure of our medical practices, effective the end of the business day on December 31, 2023**. It has been a privilege and an honor serving as your family doctors.

Finding a New Doctor

We recognize that changing physicians may be stressful, but we encourage you to be proactive in your healthcare management during this time. Below are some suggestions on how you can find a new doctor. We're also including a few doctors whom we've discovered to be adding patients to their waiting lists.

1. Ask family and friends if their doctor might be able to accept you as a patient.
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. Call "Health Care Connect" (a Ministry of Health service available to help Ontarians locate a new healthcare provider) at 1-800-445-1822 or register online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>
4. **Dr. Aida Morgan** is accepting new patients at her North York location (5 Fairview Mall Dr.) Please call the office to register at **416-492-6700**
5. The Albany Medical Clinic (807 Broadview Ave) is accepting new patients to be put on the waiting list of 2 doctors who have recently joined their office: **Dr. Michael Antil** sees patients 14 years of age and older. **Dr. Elliott McMurchy** sees patients of all ages. There will also be another male doctor joining the Albany Clinic in October 2023 who will be registering patients to be put on a waiting list. As the Albany Medical Clinic is a digital practice, **it is recommended that you obtain a digital copy of your medical record on a USB stick (available from RSRS)** to join their practices. You can reach them either by phone at **416-491-9471** or visit their website at www.albanyclinic.ca and click on "New Patient Registration".

Your Medical Record

We are required by the College of Physicians & Surgeons to store all original patient records for a period of time before they can be destroyed. **Your medical record does not automatically follow you to your next doctor.** We have selected **RSRS**, a physician-managed company, to safely and securely store all patient records from our practices. They will also assist you in obtaining a *certified copy* for yourself and/or your new physician of your choice.

We recommend that you each arrange to obtain a copy of your own medical record as it is an important file for your continued care and should be accessible at all times, including when you don't have a doctor. We also recommend that you arrange for your record copy prior to attending at any of the above-mentioned doctor offices. When making arrangements, ask RSRS to send you a copy for yourself as well. We have included an infographic illustrating 10 reasons why the record is so important. While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today at:

www.recordsolutions.ca/PapeVillageMedical

Tel: 1-888-563-3732

Fax: 1-877-398-5932

Email: info@rsrs.com

Thank you for your kindness and support over these many years. We wish you well and good health for the future.

Sincerely,

Dr. Andy Lee

Dr. Peter Lin

Dr. Suresh Syal

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.