



Southdown Medical Centre & Walk-In
Dr. P. Mouldey / Dr. N. Hanna / Dr. S. Banwatt
1375 Southdown Road, Unit #6 | Mississauga, ON | L5J 2Z1

Closure of Southdown Medical Centre

Dear Patients:

This is a follow-up letter to the one sent out on June 22, 2020 announcing the clinic's permanent closure as of July 31, 2020. As mentioned in that letter a secure medical records storage company would be selected, the details of which are now listed below.

Finding a New Doctor

It is recommended you find a new physician as soon as possible. We recognize that changing physicians may be stressful, but we encourage you to seek continuity of care with the following suggestions to find a new doctor if you have not already done so:

1. Ask family and friends if their doctor is accepting new patients.
2. Contact "Health Care Connect" at 1-800-445-1822.
3. Contact RSRS (see below). They often are aware of physicians accepting new patients.

If you have an urgent medical matter please proceed to the nearest emergency room.

Your Medical Record

We are required by the College of Physicians & Surgeons to place all original patient records into storage. We have selected **RSRS**, a physician-managed company to safely and securely store all patient records from Southdown Medical Centre practice. RSRS will also assist you in **obtaining a certified copy for yourself.**

We strongly encourage each of you to arrange for the retrieval of your own medical record. It is a very important file for your continued care and should be accessible at all times, even (and especially) in the absence of a new doctor. We have included an infographic to better illustrate the importance of this. While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today at:

www.recordsolutions.ca/SouthdownMedical

or call RSRS at
1-888-563-3732, Ext. 1

Once again, the staff at Southdown Medical has enjoyed assisting with your health care needs over the last 20 years. We wish you good health for the future.

Sincerely,

Southdown Medical Centre

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.