



Dr. Juanita W. Kwok

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NOTICE OF PRACTICE CLOSURE

November 2017

Dear Patients:

With much consideration, I have decided it is time to close my family practice. I have made the decision to retire. **I will be closing both of my offices at 302- 2347 Kennedy Rd, Scarborough & and also 201- 600 Sherborne Street.** My last day seeing patients will be **January 19th 2018.**

I have enjoyed being your family physician and it has been a privilege to assist with your health issues. I have enjoyed many good friends in the practice; patients, staff, and colleagues, but the time has come to move on.

Finding a New Doctor

As you may know, there exists a shortage of family doctors in Ontario. *Health Care Connect* is a Ministry of Health initiative which helps Ontarians locate a new health care provider.

To register for the Health Care Connect program, call **1-800-445-1822.**

Medical Record (Important)

It is required that all original clinical records of patients are kept for a specified period before they can be shredded. We have contracted with RSRS (Record Storage & Retrieval Services), a compliant medical records facility, to store the records from the practice and to transfer a copy of your file upon your instruction.

When you go for tests or see a specialist, please give them the name of your new family doctor.

After **January 2018** we are no longer responsible for any of your test results.

We do recommend that you obtain a copy of your personal medical history from RSRS.

This information is important for your continued care and may not be available to you or your next healthcare provider otherwise.

To obtain a copy of your medical record,
please complete the online request form at:

www.recordsolutions.ca/drkwok/

or contact

Patient Support at 1-888-563-3732, Ext.1

(Please note that there is a fee for the copying and transferring of medical records.)

It has been a great pleasure being your physician and we wish you all the best in the years to come.

Sincerely,

Dr. Juanita Kwok

* RSRS is a fully compliant, physician-managed medical records facility.