



Dr. Ranendu Nandy, MD
ETOBICOKE MEDICAL CENTRE FAMILY HEALTH TEAM
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NOTICE OF RETIREMENT

October 2017

Dear Patients,

It is with mixed emotions that I am writing to inform you that **I will be retiring from my family practice at the Etobicoke Medical Centre Family Health Team on December 31, 2017.** This is not an easy decision for me as I have been your family physician for the past 43 years and I have forged so many wonderful relationships with patients, staff and colleagues, and will truly miss everyone.

I will be continuing to see patients into December 2017. Please schedule any appointments with me as required and please also review your medications, if any, so that we can arrange for renewals until you are able to follow up with your new doctor. All tests that I have ordered will be actively reviewed and results reported to you.

Finding a New Family Doctor

I am happy to inform you that Dr. Sukhvinder Johal will be joining EMCFHT in January 2018, and has agreed to accept my patients into his practice. When you call to arrange your first appointment, the receptionist will direct you to Dr. Johal's practice. In addition, there are other physicians at EMCFHT who are accepting new patients; therefore, you may speak with the receptionist about their availability if you wish to see someone else. If you would like to find a new health care provider outside of our centre, you may contact Health Care Connect at 1-800-445-1822. You may access more information at: <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>.

At your first visit with your new doctor, I encourage you to review any changes to your health which may have occurred since your last visit with me. As well, you are advised to bring all current prescription medications to ensure that your record is up-to-date and that dosages are correct.

Your Medical Record

Your medical record is *your medical history* and is very important for your future care. It does not automatically follow you to your next doctor, and a copy should be requested through RSRS (Record Storage & Retrieval Services).

I have contracted with RSRS to securely store all original paper and electronic records from my practice for retention purposes, as is required of me. RSRS will provide your new doctor and/or you with a certified copy of your record once you present a signed authorization for its release. Please note that there is a fee for this service but it is not prohibitive and you should only have to do this once in a lifetime if you keep your copy up to date moving forward. All enquiries regarding the records transfer process should be directed to **RSRS**.

To obtain a ***certified copy of your medical record***, please go online to
www.recordsolutions.ca/DrRNandyEMC
or contact RSRS Patient Support at:
1-888-563-3732, Ext. 1



***** Please note that the fee to transfer your record will apply when you transfer to a physician within EMCFHT or to a physician outside of EMCFHT*****

It has been a great pleasure and an honour being your family physician for these years. I wish you and your family good health and happiness for the future.

Sincerely,

Dr. R. Nandy, MD