

November 15, 2017.

NOTICE OF RETIREMENT

Dear Patients,

It is with mixed emotions and after much thought that I have decided to retire from my Family Practice. My last day seeing patients will be Wednesday February 28, 2017.

I have not quite figured out my retirement plans yet. I hope to continue my squash, perhaps yoga, definitely jazz piano, reading, writing, studying, spending more with family and grandchildren and friends, volunteering, travelling and relaxing at the cottage. My late Dad, a pediatrician, worked until 83. While I have done my best to follow in his footsteps, I don't think I want to work quite that long.

Your Continued Care – Introducing Dr. Victor Liao

I am happy to report that I have found a new doctor who has agreed to take over the care for my patients who transfer to him. Effective March 1, 2018, **Dr. Victor Liao** invites you to join his practice located at 5292 Yonge Street at Health One Medical (located south of Finch Avenue, only 4 km. from my current location. I have included a letter of introduction from Dr. Liao and I will add that I have every confidence in his capabilities to look after your future medical care. (Of course, you are free to switch to a doctor of your choosing if they are accepting patients).

Your Medical Record

I am required to store your original medical record for a specified period before it can be shredded. I have enlisted the help of RSRS, a physician-managed company to securely store the records and transfer a digital or paper copy of your record to you and/or your new doctor upon your instruction. This is a most reliable, secure and efficient way to handle everything your records. Dr. Liao's will be using a different electronic medical records system than mine. You will need to request a digitized copy of your record from RSRS in order to switch your care to Dr. Liao. (Please note that there is a reasonable fee for this service and it will also give you the opportunity to keep a copy of your record for yourself.)

To obtain a certified copy of your medical record, please contact RSRS at:

1-888-563-3732 Ext. 1

or go online to:

www.recordsolutions.ca/DrWise

After so many years, my patients have become dear and important to me. We have shared each other's happy moments and sad and difficult times. We have had the pleasure of talking about much more than your health. I have always admired everyone's patience, courage, compassion, resilience and sense of humour.

I would like to thank my staff, Indi Lochan, Lilliana Gallego and Karon Rautanen, as well as other staff that have worked with me in the past. They have been equally responsible for making our office as pleasant and efficient as it has been all of these years.

I wish you all good health and happiness in the future. It has been an honour and a joy and a privilege to be entrusted with your medical care.

Mark Wise MD